



2020 ISIC ASSOCIATION PRICING CONDITIONS

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APPENDIX V.

CCDB Compliance

1. Web Services

ER/PER must have implemented an approved web services tool for CCDB, i.e. one of the following:

- “Card issuing” in ISIC HUB
- ALIVE Platform
- KYPL Platform
- A local implementation using web services, as previously agreed with the ISIC Association’s IT & Operations team.

2. Real-time

All issuance must be transmitted to CCDB in real-time

- Real-time = average time lag between Creation and transmission to CCDB is ≤ 5 minutes.
- The ISIC Association may approve exceptions to the above Real-time requirement in the case of co-brand partnerships (e.g. previously established legacy deals).

3. Data Quality

All CCDB records must accurately contain (at least) the 6 essential attributes

- a. ISIC serial number
 - b. Cardholder name
 - c. Date of birth
 - d. School name
 - e. “Valid From” date
 - f. “Valid To” date
- *Minimum quality standard is that 98% of all CCDB records must contain all essential attributes.*